

RISING ABOVE THE NOISE

Ensuring health care for all

May 3-5
2017

RISING ABOVE THE NOISE

Ensuring health care for all

There's much to distract us from our work these days. From a newly emerging political landscape to the changing nature of social discourse to the evolving health care system. The disruptions come from all directions, affecting each of us both professionally and personally.

Most challenging of all, is the uncertainty facing our organizations and to a much harsher degree, our communities. How do we rise above the noise to ensure the health and well-being of our patients?

This week we will take the time to do just that. We will grapple with ACO transitions, medication assisted treatment approaches for patients suffering with substance use disorders, the role that social determinants play in health, retaining and strengthening our workforces and the recent and anticipated changes to immigration law that impact our communities.

It is this commitment, laid bare each year at our annual Community Health Institute, that will help us push through. The work isn't easy, but it must continue.

So, let's get to it.

REGISTRATION

Wednesday

7:45 AM - 8:45 AM

Thursday

7:45 AM - 8:45 AM

Friday

7:30 AM - 8:30 AM

HOTEL AMENITIES

Business Center

The business center is located near the League registration desk. There are computers and a printer available for hotel guests.

WiFi

Free WiFi is offered throughout the hotel including guest rooms, meeting space and lobby.

Fitness Center & Pool

Hours of operation

7:00 AM - 10:00 PM

WEDNESDAY

May 3, 2017

7:30 AM – 8:30 AM

BALLROOM 1

Medical Directors' Breakfast Meeting

7:45 AM – 8:45 AM

BALLROOM FOYER

Registration

NAUSET I

Continental Breakfast

8:45 AM – 9:45 AM

NAUSET III, IV, V

**Welcome, Introductions &
General Session**

James W. Hunt, Jr., PhD, President & CEO, Massachusetts League of Community Health Centers

**The Road Map to Coverage —
Preserving Our Gains**

Audrey Shelto will talk about the current risks facing Massachusetts in maintaining the lowest level of un-insurance in the nation as well as efforts to retain that coverage.

Audrey Shelto, President, Blue Cross Blue Shield of MA Foundation

9:45 AM – 10:00 AM

NAUSET I

Networking Break

10:00 AM – 11:00 AM

CONCURRENT SESSIONS

NAUSET III, IV, V

The Federal Agenda:

Realigning the Healthcare Marketplace

Steve Tringale's many years of experience in predicting the future will be put to good use in this session, which will focus on how likely changes in the federal-state health care environment will affect the health of both institutions and patients. Steve will also provide suggestions on how to best protect your center and your patients during this very tumultuous time.

Steven Tringale, President & CEO, Tringale Health Strategies, LLC

BALLROOM II

**Suboxone & Vivitrol: Are there
Disparities Surfacing in Medication
Assisted Treatments?**

Health center providers are prescribing Buprenorphine (Suboxone) and increasingly Naltrexone (Vivitrol) to treat patients with substance use disorder. In this session, participants will learn more about the benefits and drawbacks of the two medications in order to make the best treatment decisions with patients. The session will also explore the question of whether there are disparities associated with prescribing practices across the populations health centers serve.

Kiame Mahaniah, MD, Chief Medical Officer, Lynn Community Health Center

Myechia Minter-Jordan, MD, MBA, President & CEO, The Dimock Center

11:00 AM – 12:00 PM

NAUSET III, IV, V

Bureau of Primary Health Care Priorities for Community Health Centers

This session will focus on the federal Bureau of Primary Health Care's current priorities: readying health centers for value-based payment systems; addressing social determinants of health; developing the health center workforce; and enhancing health center care coordination and systems to ensure accessible, effective care for low-income special populations and diverse communities.

Judith Steinberg, MD, MBA,
Chief Medical Officer, Bureau of Primary Health Care, HRSA

12:00 PM – 1:00 PM

OCEAN VIEW

Networking Luncheon

BALLROOM I

Medical Directors' Luncheon Meeting

1:00 PM – 2:00 PM

CONCURRENT SESSIONS

NAUSET III, IV

The Nuts & Bolts of Pediatric Behavioral Health Integration: Perspectives from Massachusetts Community Health Centers

The Affordable Care Act offers opportunities to reshape patient access to behavioral health services. Critical to these efforts is the development of interdisciplinary care teams. Currently, several Massachusetts community health centers are focused on fully integrating behavioral health and primary care for children and families. However, despite

recent research that validates its benefits for children and adolescents, supporting this model at the community health center level can be logistically and financially challenging. Panelists will share both the successes and challenges in the work to integrate pediatric behavioral health at their health centers.

Moderator: Anita Morris, MSN, FNP-BC, *Director of Practice Transformation, TEAM UP for Children*

Panelists

Genevieve Daftary, MD, MPH, *Medical Director of Pediatrics and Clinical Champion for Pediatric Behavioral Health Integration, Codman Square Health Center*

Amber Landers, PhD, *Integrated Psychologist, Cambridge Health Alliance's Windsor Street Health Center and Cambridge Pediatrics.*

Christy Moulin, MA, *Assistant Director of Early Childhood Mental Health Division, Boston Public Health Commission*

Lee Robinson, MD, *Adult & Child Psychiatrist, Associate Training Director of the Child & Adolescent Psychiatry Fellowship Program, Cambridge Health Alliance, Windsor Street Health Center*

Karen Schoenherr, *Program Manager for Pediatric Behavioral Health Integration, Codman Square Health Center*

Gloria Weekes, *Former Lead Family Partner, Boston Public Health Commission*

NAUSET V

Mindfulness in Practice — Tools & Techniques for the Primary Care Setting

As the pace of life continues to escalate for us all, the word “mindfulness” has been appearing increasingly in popular culture and mainstream media. Within the primary care setting, research over the past several years has been pointing more and more to mindfulness as part of the solution to increase quality of care as well as ease the burnout and stress levels amongst both providers and patients. This session will introduce the concept of mindfulness, discuss why it is important, and describe how it can be used by health center staff to manage the everyday pressures of delivering care to complex patients.

Kate Hawley, *Consultant*,
Sole Clarity LLC

Rebecca Polan, *Principal Consultant &
Founder*, Sole Clarity LLC

2:00 PM – 3:00 PM

CONCURRENT SESSIONS

NAUSET III, IV

Addressing Alcohol Use Disorders in Primary Care

Although the co-occurrence of alcohol use disorder and medical illness is complicated to treat and negatively impacts clinical outcomes, treatment can be improved through the use of readily available resources for primary care providers. Beacon Health Options, in collaboration with Neighborhood Health Plan, will introduce screening tools, approaches for addressing stigma,

and guidance in treating patients who have pre-established medical or mental health conditions and screen positive for alcohol use disorder.

B. Steven Bentsen, MD, *Associate Chief
Medical Officer*, Beacon Health Options
Substance Use and Implementations

NAUSET V

Are You Cyber Secure? Simple Ways to Improve Your Cyber Health & Wellness

The presentation will discuss the latest cyber threats faced by community health centers, including ransomware attacks, system hacks and data theft. We will discuss the impact of breaches and a simple step that medical practices can take to improve their cyber security posture.

Sumit Pal, CISA, CGEIT, CRISC, MBA,
Principal, WithumSmith+Brown

3:00 PM – 3:15 PM

NAUSET I

Break

3:15 PM – 4:45 PM

NAUSET III, IV

Assessing & Addressing the Social Determinants of Health Using PRAPARE: The Protocol for Responding to & Assessing Patients Assets, Risks & Experiences

This session will discuss how data on patient social risk is foundational for driving delivery system and payment reform. In doing so, it will provide an introduction to PRAPARE, including how it was developed, how data can be collected through various clinical workflows and Electronic Health Record

systems, which social risk factors have been commonly identified up to now, and how data have so far impacted care at the patient, organization and community levels. In addition, presenters will discuss anticipated implementation challenges and best practices for overcoming them, and showcase resources under development to support PRAPARE's implementation and actionability.

Lynn Gonzalez, LCSW, *Associate Director of Behavioral Health*,
Open Door Family Medical Centers

Michelle Jester, MA, *Research Manager*,
National Association of Community Health Centers

3:15 PM – 4:00 PM
BALLROOM I
MLCHC Annual Assembly Meeting

4:00 PM – 6:00 PM
BALLROOM I
MLCHC Board of Directors' Strategic Planning Meeting

5:30 PM – 6:45 PM
OCEAN VIEW ROOM
Reception sponsored by
Partners HealthCare

THURSDAY

May 4, 2017

7:45 AM – 8:45 AM
BALLROOM FOYER
Registration

BALLROOM I & II
Continental Breakfast

8:45 AM – 9:45 AM
BALLROOM I & II
Welcome, Introductions & General Session
Sue Joss, *CEO*, Brockton Neighborhood Health Center and *Chair*, Massachusetts League of Community Health Centers

State of the State: Assuring Access, Equity & Integrated Care
Marylou Sudders, *Secretary*,
Massachusetts Executive Office of Health & Human Services

10:00 AM – 10:30 AM
NAUSET CENTER
Coffee Break in Exhibit Fair Area

10:30 AM – 12:00 PM
CONCURRENT SESSIONS

BALLROOM I & II
Integrating Performance Incentives into Financial Management
As higher and higher expectations are placed on the Patient-Centered Medical Home model, it only makes sense that value-based payment systems should strengthen primary care. But how is primary care really faring in the battle to realign the healthcare dollar? How do we

engage mission driven staff in ensuring the financial success of our health centers? What new systems and workforce skills will be needed? Do we require more shared services and the efficiencies of larger centralized business systems? Come hear from Peter Epp on where payment reform is headed and how we can better strategize to ensure our sustainability.

Peter Epp, CPA, *Partner, Community Health Center-Practice Leader,*
CohnReznick

BALLROOM III

Retaining & Strengthening the Primary Care Workforce

Recipients of the 2016 Community Health Center Special Project Grants, supported by Partners HealthCare, will share their experiences, best practices and impacts — both clinical and professional — of their innovative projects.

Presentations

Expanding Primary Care Access to HIV Pre-Exposure Prophylaxis (PrEP)
Christopher Bositis, MD, Greater Lawrence Family Health Center

Increasing Resiliency to Improve Well-Being & Decrease Burnout in Health Center Providers

Ivy Brackup, MD, DotHouse Health

Practice Transformation: Integrating PCMH Principles into Internal Medicine Resident Practice

Rachel Hindin, MD, Codman Square Health Center

Redefining Chronic Pain

Jordana Weil Price, MD, Greater Greater Roslindale Medical and Dental Center

Acupuncture for Acute & Chronic Pain Management

Liz O'Dair, MD, Holyoke Health Center

Improving the Quality of LGBT Healthcare

Allison Sherwood, FNP-BC, Charles River Community Health

LGBTQ Clinic

Sara Utzschneider, NP, Lynn Community Health Center

12:00 PM – 2:00PM

NAUSET CENTER

Exhibit Fair Luncheon

2:00 PM – 3:00 PM

CONCURRENT SESSIONS

BALLROOM III

Accountability & Conflict Management for Leaders

Being an effective leader requires being a role model for accountability and managing conflicts affectively when they arise. Learn how to hold yourself and others (above and below you) accountable and manage conflicts in healthy ways.

Ed Evarts, *Founder & President,* Excellius Leadership Developing

BALLROOM I & II

Creating Inclusive & Affirming Health Care Environments for LGBT People at Health Centers

Lesbian, gay, bisexual, and transgender (LGBT) people, like all people, seek

health care environments where they feel welcomed and respected. However, LGBT people continue to experience health disparities and face barriers to accessing inclusive and affirming care. Because health centers are an important source of health care for LGBT people in Massachusetts, it is essential that they create environments that are affirming for this vulnerable population. This presentation will provide practical strategies for creating this environment and measuring progress in meeting patients' needs. In taking these steps, health center leaders will make significant strides in providing equitable health care for all.

Alex S. Keuroghlian, MD MPH,
Interim Director of Education and Training Programs, The Fenway Institute, and Assistant Professor of Psychiatry, Harvard Medical School

3:00 PM – 3:15 PM

Ice Cream Break

3:15 PM – 4:15 PM

CONCURRENT SESSIONS

BALLROOM I & II

Public Health Reporting: Future Application of Electronic Tools

A view from the State Epidemiologist and Medical Director

Alfred DeMaria, Jr., MD,
Medical Director, State Epidemiologist, Bureau of Infectious Disease and Laboratory Sciences, Massachusetts Department of Public Health

BALLROOM III

What We Found Out About Your Cost Reports

Everything you want to know about why *total and accurate* cost reporting is essential in order to assure maximum reimbursement. This session will show why the state gave us a retake on the 2015 cost reports, and will also highlight other cost report *hot spots* that can seriously affect the portrayal of your true cost.

Maria Copenrath, CPA, *Vice President of Finance & CFO, Edward M. Kennedy Community Health Center*

Matt Hutt, CPA, *Partner, AAFCPAs*

4:15 PM – 5:15 PM

BALLROOM I & II

At the Bar: Balancing Compliance & Mission

Each year, we report that health centers are increasingly the target of investigations, whistleblower complaints and agency enforcement actions. This year is no different. Indeed, HRSA officials report that more Section 330 grantees have lost federal funding in the past three years than in the past three decades. This session will cover the current and *hottest topics*, including recent whistleblower claims, self-disclosures, random and planned OIG audits, HRSA operational assessments, 340B audits and HIPAA enforcement actions. Of course, strategies for maintaining compliance will also be emphasized.

Jacki Leifer, *Partner, Feldesman Tucker Leifer Fidell LLP*

FRIDAY

May 5, 2017

7:30 AM - 8:30 AM

BALLROOM FOYER

Registration

BALLROOM I & II

Continental Breakfast

8:30 AM - 12:00 PM

BALLROOM I & II

Federal Friday

8:30 AM - 9:30 AM

General Session — NACHC Strategies for Sustaining the CHC Mission

Tom Van Coverden, *President & CEO*,
National Association of Community Health Centers

9:30 AM - 10:30 AM

Of Late, Jacki's Phone NEVER Stops Ringing!

Certain issues are extremely sensitive and, in the current environment, it is imperative that every health center's leaders be mindful of the *dos and don'ts*. Timely topics, including the provision of services to immigrants, reproductive health services, medical marijuana, syringe services programs and assisted suicide will be covered. Jacki will discuss relevant federal laws, regulations and executive orders, as well as emerging case law, and will recommend strategies for ensuring compliance.

Jacki Leifer, *Partner*, Feldesman Tucker Leifer Fidell LLP

10:30 AM - 10:45 AM

BALLROOM I, II

Break

10:45 AM - 12:00 PM

Immigration Issues Affecting Patients' Access to Care

Representatives from the Massachusetts Attorney General's office will provide an overview of immigration issues impacting health center patients.

Federal Policy Update

Updates on various federal policy and advocacy issues, including the ACA/AHCA, state waiver and payment protections, will be provided.

Jim Luisi, *CEO*, North End Waterfront Health and *Chair-Elect*, National Association of Community Health Centers

Pat Edraos, MPH, MBA, JD, *Health Resources/Policy Director*, Massachusetts League of Community Health Centers

Michael Curry, Esq., *Legislative Affairs Director & Senior Counsel*, Massachusetts League of Community Health Centers

Martha Farlow, *Policy & Legislative Coordinator*, Massachusetts League of Community Health Centers

12:00 PM - 1:00 PM

Luncheon with Speaker

Surprise Raffle — you have to be there to win!

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Wednesday Morning Coffee Break
CELTICARE HEALTH

Thursday Morning Coffee Break
EATON APOTHECARY

Luncheon Buffet
COMMONWEALTH PURCHASING GROUP, LLC

Charging Station
NEIGHBORHOOD HEALTH PLAN

Ice Cream Break
UNITED HEALTHCARE

Wellness Sponsor
BOSTON MEDICAL CENTER HEALTHNET PLAN

Wellness Sponsor
QUEST DIAGNOSTICS

Registration Bag Insert
eCLINICALWORKS

Quiet Conversation Room
NEXTGEN HEALTHCARE

Audio Visual Equipment
CAREMESSAGE