



The Health Center Program

MassLeague of Community Health Centers
 Community Health Institute, 2017
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Judith Steinberg, MD, MPH
Chief Medical Officer
 Bureau of Primary Health Care (BPHC)
 Health Resources and Services Administration (HRSA)




Mission




Improve the health of the nation's underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services




Key Strategies




Increase access to primary health care services




Modernize primary care infrastructure and systems





Improve health outcomes



Promote performance-driven, innovative organizations




Increase Impact of Health Center Program

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Increase Access National Impact





24,295,946

PATIENTS SERVED



1 IN 13


PEOPLE IN THE US

1 IN 10

CHILDREN IN THE US








188,852

HEALTH CENTER EMPLOYEES

*2015 UDS Data



Source: Uniform Data System, 2015. *National Data:* U.S. Census Bureau, 2015 Population Estimates



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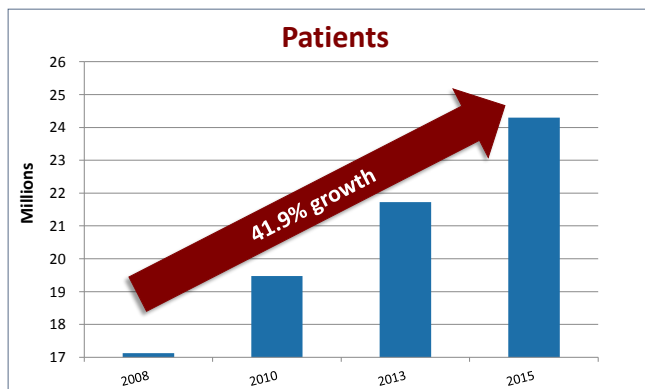
Increase Access National Impact



Source: Uniform Data System, 2015. *National Data*: U.S. Census Bureau, 2015 Population Estimates



Increase Access Program Growth



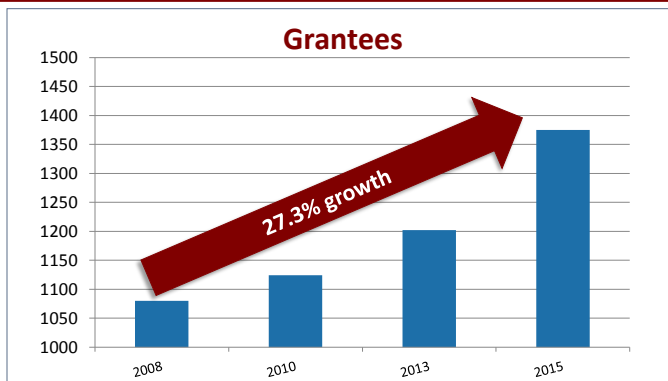
	2008	2010	2013	2015	Growth from 2008-2015 (% Increase)
Patients	17,122,535	19,469,467	21,726,965	24,295,946	7,173,411 (41.9%)



Source: Uniform Data System, 2008-2015. HRSA Electronic Handbooks, 2008-2015.



Increase Access Program Growth



	2008	2010	2013	2015	Growth from 2008-2015 (% Increase)
Grantees	1,080	1,124	1,202	1,375	295 (27.3%)



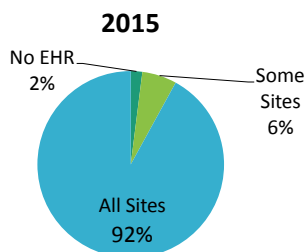
Source: Uniform Data System, 2008-2015. HRSA Electronic Handbooks, 2008-2015.



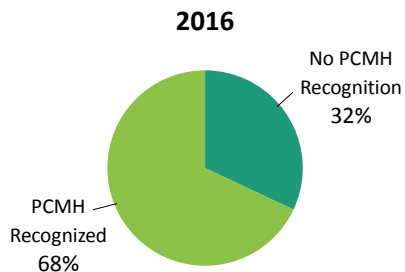
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Modernize and Improve Primary Care Delivery

EHR Adoption



Patient Centered Medical Home



Over 1,020 (74%) of health centers are participating in **Health Center Controlled Networks**



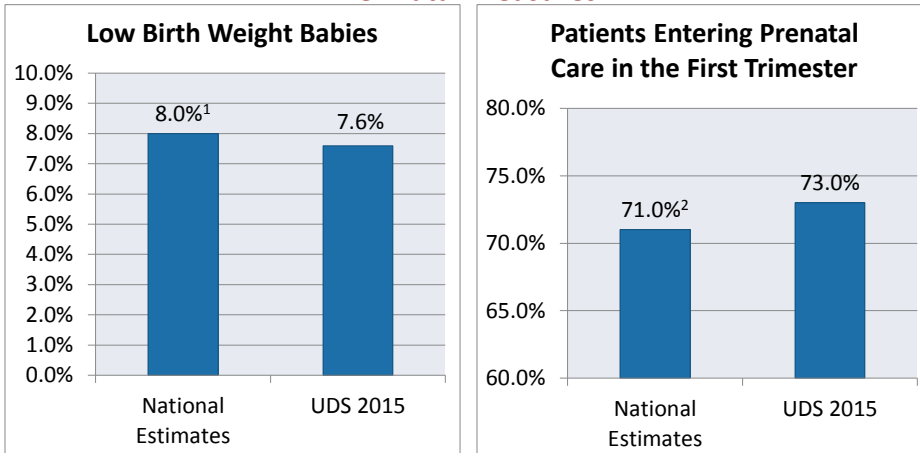
Source: Uniform Data System, 2010 and 2015. AIU = Adoption, Implementation, Upgrade.



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Improve Health Outcomes and Reduce Health Disparities

Perinatal Measures

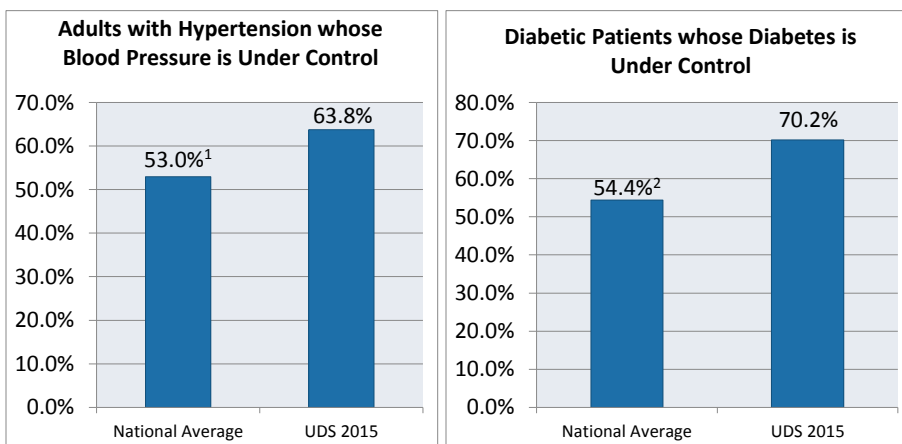


Source: ¹National Vital Statistics Report. Birth: Final Data for 2014. Vol. 64, No. 12, December 23, 2015.
²National Vital Statistics Report. Expanded Data from the New Birth Certificate, 2008. Vol. 59, No.7, July 27, 2011.



Improve Health Outcomes and Reduce Health Disparities

Chronic Disease Management

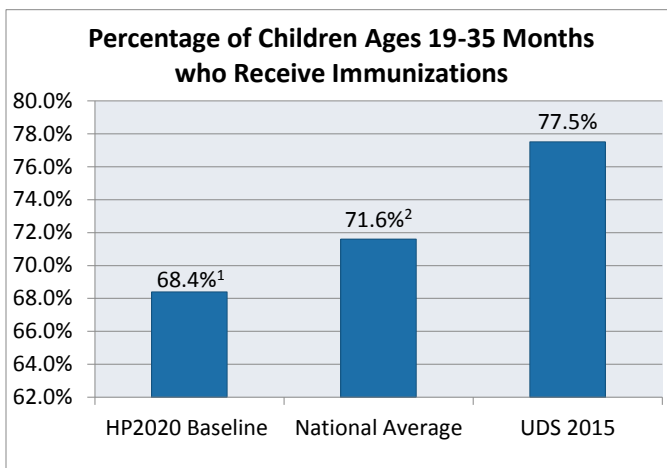


Source:
¹NCHS Data Brief. Hypertension Prevalence and Control Among Adults. No. 220, November 2015.
²National Committee on Quality Assurance. The State of Health Care Quality 2014.



Improve Health Outcomes and Reduce Health Disparities

Preventive Services

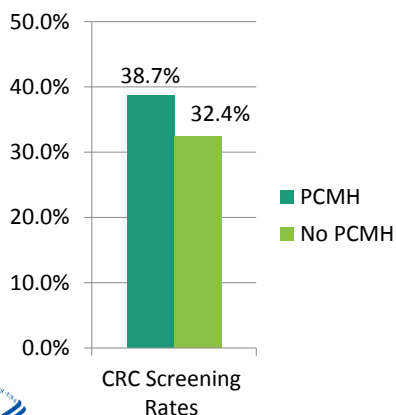


Source:
¹National Immunization Survey (NIS), CDC/NCIRD and CDC/NCHS, 2012.
²National Immunization Survey (NIS), CDC/NCIRD and CDC/NCHS, 2014.



Colorectal Cancer (CRC) Screening: 80% by 2018 Public Health Campaign

CRC Screening by PCMH



National Partnerships

- **National Colorectal Cancer Roundtable TA resources**
 1. EHR Best Practice Workflow and Documentation Guide
 2. 80% by 2018 Communications Guidebook to reach the unscreened
 3. American Cancer Society CRC Health Center Learning Collaborative in New England and West Virginia



Promote Innovative Organizations

Integrate with Primary Care:

Focus Area	Funding Opportunity	Awards	Amount
Behavioral Health	Mental Health Service Expansion	433	\$105.8 M
Substance Use	Substance Abuse Service Expansion	271	\$94 M
Oral Health	Oral Health Service Expansion	420	\$155.9 M
HIV/Public Health	Partnerships for Care	22	\$30 M



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Behavioral Health Integration

Successes:

- Hiring BH staff
- Staff training/education
- Policies/procedures
- Huddles for team based care
- Integrating EHR
- Expanding into addiction services

Challenges:

- Recruitment/retention BHCs
- Lack of desired competencies for BHI
- Lack of bilingual staff
- Partnering with professional schools
- Mental health stigma
- Lack of resources re: autism

RESOURCE: The SAMHSA-HRSA Center for Integrated Health Solutions (CIHS)
 Health Center Depression Screening Innovation Community
 Monthly roundtable discussions
 Resources, webinars, direct TA



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Substance Abuse Service Expansion (SASE)

- **Progress at 9 months:**

- 92% have at least one provider with Drug Addiction Treatment Act (DATA) Waiver
- 50% have increased the number of providers with DATA Waiver
 - 67% increase in DATA Waivers
- 15,000 patients received MAT

- **Resources:**

- Opioid Addiction Treatment ECHO
- Substance Abuse Warmlines



Substance Abuse Service Expansion

Facilitators

- Language interpretation
- SBIRT integrated in EHR
- Shared medical appointments for transitional age youth
- Support groups for young adults
- Use of telemedicine

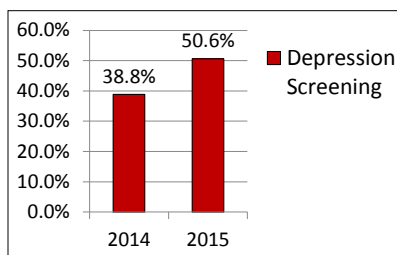
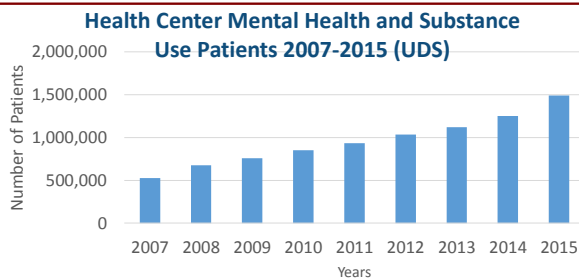
Challenges

- Recruitment/retention
- DATA waiver training not widely available for NPs and PAs
- State regulatory restrictions on MAT
- Coordinating and managing workflow for MAT
- Coordinating with internal and external partners
- Confidentiality and release of records from external treatment facilities



Behavioral Health and Substance Abuse Services Integration

- Mental health patients increased by **19%** from 2014 to 2015
- Mental health personnel increased by **22%** from 2014 (6,372 FTEs) to 2015 (7,780 FTEs)
- Depression screenings and follow up for patients increased by nearly **12%** from 2014 (38.8%) to 2015 (50.6%)



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Oral Health Integration



Investments to Increase Access to Oral Health:

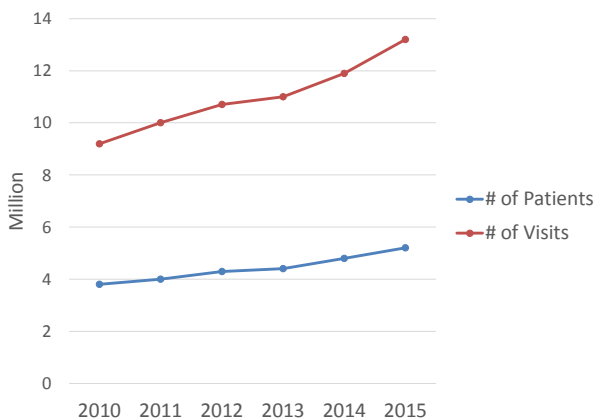
- **Oral Health Services Expansion (OHSE)**
 - \$156 Million supporting 420 Health Centers
 - 1,600 new dentists, dental hygienists, assistants, technicians to serve nearly 785,000 new patients
 - Increase access to oral health care services and improve oral health outcomes
- **Oral Health T/TA National Cooperative Agreement (NCA)**
 - National Network for Oral Health Access (NNOHA)
 - T/TA for health centers to provide new high quality oral health services, enhance quality of oral health services, report on oral health care quality



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Oral Health Integration

Health Center Dental Patients and Visits from 2010-2015



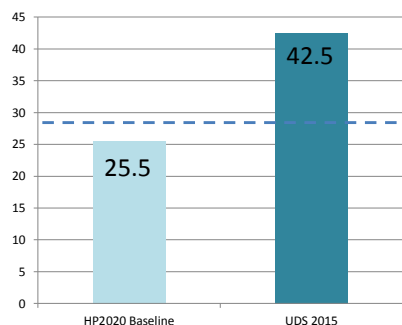
Source: HRSA Uniform Data System (UDS)

- **90%** health centers provide preventive dental services either directly or via contract
- In 2015, **13.2M** dental visits were provided with an increase of **42%** since 2010
- **5.2M** dental patients were served in 2015 with an increase of **38%** since 2010
- **4,108** dentists and **1,921** dental hygienists work at health centers
- HRSA UDS Dental Sealant Measure in 2015, achieved **42.4%**, exceeding HP2020 goal of 28.1%



UDS 2015 Dental Sealants Measure

Dental Sealants Measure, %



HP2020 Goal – 28.1

Numerator	121,312
Denominator	285,799
%	42.5%

Percentage of children, age 6-9 years of age, at moderate to high caries risk, who received a dental sealant on a first permanent molar during the measurement period.



Primary Care HIV Integration

In 2015, HRSA-funded health centers continued working to increase access and improve health outcomes for patients living with HIV

1.3 million patients tested for HIV

155,000 HIV patients served at over 630,600 visits

74.7% of HIV patients linked to care

Partnerships for Care (P4C) Health Centers have:

- Improved HIV testing and care capacity
- Established multidisciplinary HIV care teams
- Enhanced EHR and trained HIV care teams
- Developed partnerships with local and state entities for enabling services and linkage/ re-engagement in care

4 State Health Departments in FL, MA, MD, NY

22 Health Centers across the 4 states

One Training and Technical Assistance Contractor

Federal Partners across Department of Health and Human Services



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PrEP Service Delivery by Health Centers

• Developed and disseminated HIV PrEP Health Center Technical Assistance Resource

- BPHC supports adopting PrEP into clinical practice for at risk patients as part of routine primary care
- Health Center Program/ Section 330 funding can be used for PrEP, including medication and health center visits for follow-up and related services
- Offered services must be provided in accordance with applicable clinical guidelines regardless of insurance status and/or ability to pay

• Working with partners to support PrEP training and technical assistance



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Public Health and Primary Care Integration

Health Centers Respond to their Community

- **Emergent public health issues, examples:**
 - Zika virus infection
 - Opioid epidemic
- **Social Determinants of Health Academy**
- **Partnership for Care**



Health Center Workforce

- **Health Center Workforce Workgroup**
- **National Cooperative Agreements:**
 - CHC Inc
 - Association of Clinicians for the Underserved
- **Collaborations with Bureau of Health Workforce, Federal Office of Rural Health Policy**
- **FTCA coverage for health center volunteer health professionals**
- **Telehealth**



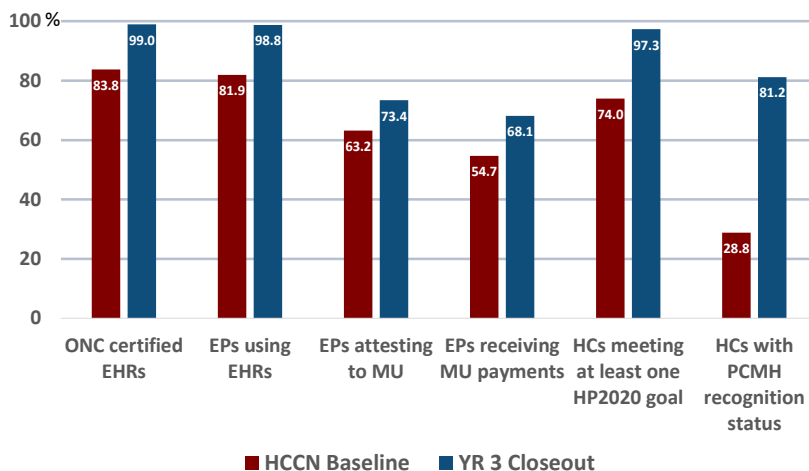
Preparing for New Payment and Delivery Models

BPHC Key Strategies Prepare Health Centers

- **Demonstrate impact:**
 - Access
 - Quality of care
 - Cost-effectiveness
 - Population management
- **Getting there:**
 - QI, performance management
 - Optimization of HIT/HIE
 - Expertise with most complex populations
 - Care integration
 - Addressing social determinants of health

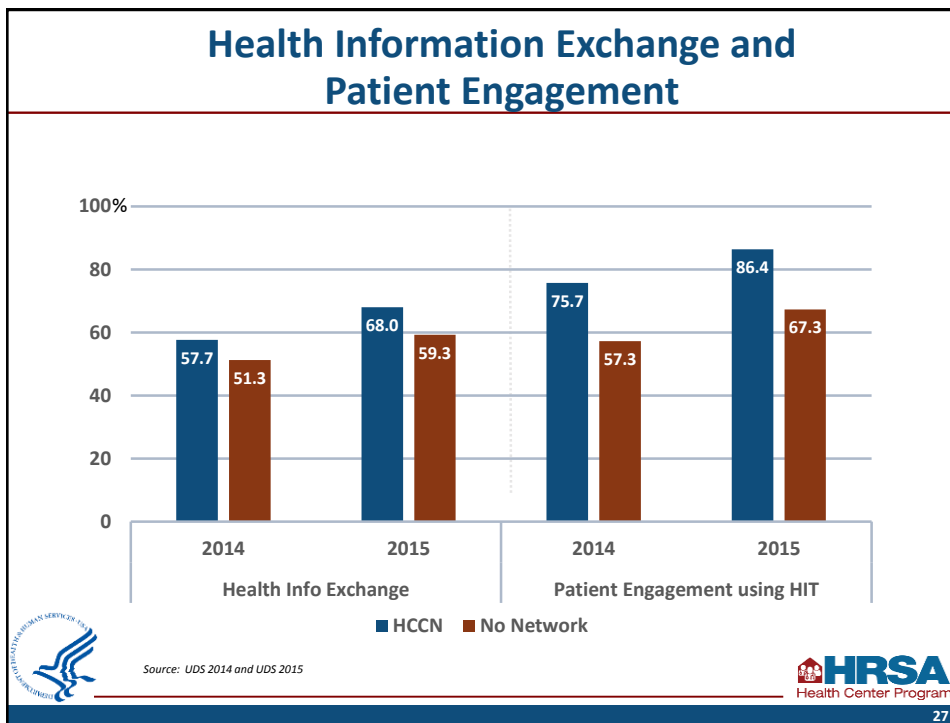


Health Center Controlled Network Accomplishments



Source: FO HRSA-13-237, HCCN awardees, final report





Looking Ahead

- **Priority areas**
 - Opioid epidemic/substance abuse treatment services
 - Mental health
 - Childhood Obesity

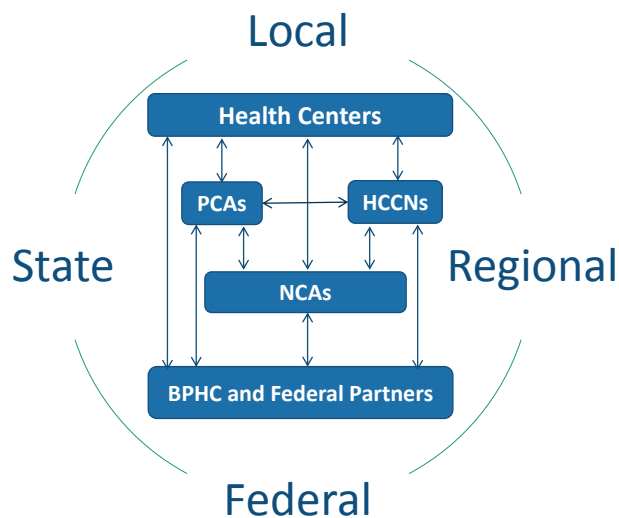
HRSA/BPHC

- Care integration/Social determinants of health
- Coordinated strategy to improve diabetes control
- Intimate partner violence strategy
- UDS Modernization
- New Compliance Manual, Change in Scope, Operational Site Visits
- Enhance bi-directional communication with health center clinicians

HRSA
Health Center Program

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Role of State, Regional, and National Partners



Health Center Program Resources

- ✓ **Website:** www.bphc.hrsa.gov
 - Includes many Technical Assistance (TA) resources
- ✓ **Weekly E-Newsletter:** *Primary Health Care Digest*
 - Sign up online to receive up-to-date information
- ✓ **BPHC Helpline:** www.hrsa.gov/about/contact/bphc
 - EHB questions/issues
 - FTCA inquiries
- ✓ **BPHC Project Officer:**
 - Address specific questions about your health center's grant or look-alike designation
- ✓ **National Cooperative Agreements & Primary Care Associations:**
bphc.hrsa.gov/qualityimprovement/strategicpartnerships




Thank You!

Judith Steinberg, MD, MPH

Bureau of Primary Health Care (BPHC)

Health Resources and Services Administration (HRSA)

 jsteinberg@hrsa.gov

 301 594 4110

www.bphc.hrsa.gov



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