



Staying Power

Resilience through innovation

A COMMUNITY HEALTH INSTITUTE
MASSACHUSETTS LEAGUE OF
COMMUNITY HEALTH CENTERS

PRE-CHI MAY 15, 2018
CHI MAY 16-18, 2018

MAY

15

MAY

10:00 AM – 2:30 PM

Preventing, Planning for & Managing Your Health Center's Response to an Organizational Crisis

This session will bring together employment law and media experts who will offer training on the full breadth of crisis management from putting preventive policies and procedures in place to developing a communications plan that can be executed when a potentially harmful incident occurs. Although the focus will be on instances of sexual harassment and bullying, the policy guidance and planning tools will be germane to a broad range of organizational crises.

MAY

16

MAY

7:30 AM - 8:30 AM

Medical Directors' Breakfast Meeting

Harry Heiman, MD, MPH, Clinical Associate Professor, *Division of Health Management & Policy, School of Public Health, Georgia State University*

7:45 AM - 8:45 AM

Registration & Continental Breakfast

8:45 AM - 9:45 AM

Welcome, Introductions & General Session The Future Challenges for Health Centers: How they can continue to work collaboratively with the Administration

Marylou Sudders, Secretary, *Massachusetts Executive Office of Health & Human Services*

9:45 AM - 10:00 AM

Networking Break

10:00 AM - 10:50 AM

General Session

Reaching Out With Technology — Building Telehealth Capabilities for FQHCs

Mary Zelazny, CEO, *Finger Lakes Community Health, NY*

Emily Phillips, Telehealth Program Manager,
Community Health Center of Cape Cod

Carla Bettano, Program Development Director Consultant,
Edward M. Kennedy Community Health Center

11:00 AM - 11:50 AM

CONCURRENT SESSIONS

MassHealth Payment & Care Delivery Innovation

Joe Peppe, MD, Medical Director for Payment & Care Delivery Innovation at MassHealth, *UMass/CWM & MassHealth*

Randi Berkowitz, MD, Medical Director for Accountable Communities of Health at Mass Medicaid Program, *UMass/CWM & MassHealth*

Improving Community Health through Informatics & Patient-Engagement

William Adams, MD, Informatics Director, *Boston HealthNet*

Charles Williams, MD, Medical Director, *Boston HealthNet*

12:00 PM - 12:50 PM

Networking Luncheon for all attendees

Medical Directors' Luncheon Meeting

Access 201: Let's Get Real — Visit Templates & Budgeting for Success in a Value Based Model

Harry Heiman, MD, MPH, Clinical Associate Professor,
Division of Health Management & Policy, School of Public Health, Georgia State University

1:00 PM - 1:30 PM

Poster Session & Dessert

1:45 PM - 2:30 PM

General Session

Building Partnerships & Linkages for Addressing SDoH

Harry Heiman, MD, MPH, Clinical Associate Professor,
Division of Health Management & Policy, School of Public Health, Georgia State University

2:45 PM – 3:30 PM

CONCURRENT SESSIONS

Using Technology to Facilitate Transitions in Care

Sue Kaufman, Chief of Practice Transformation & Quality,
Community Care Cooperative (C3)

Julita Mir, MD, CMO, *Community Care Cooperative (C3)*

Micky Tripathi, PhD, MMP, President & CEO,
Mass eHealth Collaborative

Moving the Dial: CHCs Responding to the Opioid Overdose Crisis

Jessie Gaeta, MD, CMO, *Boston Health Care for the Homeless Program*

Yvonne Nickerson, MSW LICSW, Addiction Services
Program Manager, *Community Health Center of Cape Cod*

Melanie Priestly, Director of Specialty Care and Women's
Health, *Lowell Community Health Center*

3:30 PM – 3:45 PM

Networking Break

CONCURRENT SESSIONS

3:50 PM – 4:30 PM

Risk Stratification Algorithm to Identify Moderate & High Risk Community Health Patients for Case Management Intervention & Educational Support

Michelle Bruno, BSN, RN, Manager, Managed Care
South Boston Community Health Center

Janette Keddy, BSN, RN, Director of Performance
Improvement, *South Boston Community Health Center*

3:50 PM – 5:00 PM

Retaining & Strengthening the Primary Care Workforce

Recipients of the 2017 Community Health Center Special Project Grants, supported by Partners HealthCare, will share their experiences, best practices and impacts – both clinical and professional — of their innovative projects.

5:00 PM - 6:00 PM

Networking Reception

MAY



MAY

7:30 AM – 8:30 AM

Registration & Continental Breakfast

8:30 AM – 9:45 AM

Welcome, Introductions & General Session

Turn Your Workplace into a WOWplace: 5 Rules for Leading Your CHC to Success

Sandy Geroux, *WOWplace International, LLC*

10:00 AM – 10:30 AM

Exhibit Fair

10:30 AM – 11:45 AM

General Session

Creating a Culture of Diversity & Inclusion at all Levels of Management

Tania Barber, President & CEO, *Caring Health Center*

Manny Lopes, President & CEO, *East Boston Neighborhood Health Center*

Guale Valdez, President & CEO, *Mattapan Community Health Center*

12:00 PM – 2:00 PM

Luncheon in the Exhibit Fair Area

2:15 PM – 3:00 PM

CONCURRENT SESSIONS

HCV Project ECHO: Moving Knowledge, Not People

Judy Hsu, DO, *Barre Family Health Center, UMass Department of Family Medicine & Community Health, Assistant Professor, UMass Medical School*

A Health Center Breach: Lessons Learned

John Cupples, Principal, *Cupples Associates Consulting, LLC*

Lisa Ewing, CIO, *Lynn Community Health Center*

Alicia Peters-Torrey, Consulting Partner,
Cupples Associates Consulting, LLC

Nancy Tabarangao, Consulting Partner,
Cupples Associates Consulting, LLC

3:00 PM – 3:15 PM
Ice Cream Break

3:15 PM – 4:30 PM
CONCURRENT SESSIONS

The CHP Story: Creating Access through Successful Mergers & Acquisitions

Amelia (Lia) Spiliotes, CEO, *Community Health Programs, Inc.*

Jennifer Wilkinson, COO, *Community Health Programs, Inc.*

**MassHealth ACO Community Partners:
On-the-Ground Implementation Panel
Presentation & Discussion**

Vic DiGravio, President & CEO, *Association for Behavioral Healthcare*

Health Center Staff Members (invited)



Amanda Pears Kelly, National Advocacy Director,
National Association of Community Health Centers (invited)

10:30 AM - 10:45 AM
Break

10:45 AM – 11:15 AM
**Mass Department of Public Health Update: Remarks
by the Commissioner**

Monica Bharel, MD, MPH, Commissioner, *Massachusetts
Department of Public Health*

11:15 AM – 12:30 AM
Keepin' It Compliant in Changing Times

Jacqueline Leifer, Partner, *Feldesman Tucker Leifer Fidell, LLP*

12:30 PM
Boxed Luncheon

7:15 AM – 8:15 AM
**Roundtable Discussions, COO Meeting &
Continental Breakfast**

8:30 AM – 9:15 AM
**From Agenda to Action: The Latest on CHCs'
Policy Priorities & Using Grassroots Advocacy
to Achieve Them**

Courtney Pelley, Chief of Staff, *Edward M. Kennedy
Community Health Center*

Michelle Pontbriand, Development Director, *Brockton
Neighborhood Health Center*

League Staff (invited)

9:15 AM – 10:30 AM
**Funding, Compliance, ROI, Oh My!
Federal Update**

Jeffrey Beard, Regional Administrator, *Region I,
Boston HRSA Office*

Ernia Hughes, Director, *HRSA, Bureau of Primary Health
Care, Office of Northern Health Services, Rockville, MD*