

## Workforce Bulletin – May 2016

### **Community HealthCorps Graduation:**

Several of the health centers have Community HealthCorps members serving at their sites. Every year we hold a graduation ceremony for the members who served in the program during the year. This year we would like to invite you to attend this event. It will be held on June 22, 2016 starting at 9:30 am at 40 Court Street, 10<sup>th</sup> Floor Boston MA. If you are interested in attending, please contact Janice Brathwaite at [jbrathwaite@massleague.org](mailto:jbrathwaite@massleague.org).

### **Texting and E-Mailing with Patients – Meeting Patient Requests within the HIPPA Rules:**

On June 28, 2016 at 1:00 PM EST MentorHealth will be holding a webinar on texting and emailing patients. Listed below is an overview of the session.

“This session will focus on the rights of individuals to communicate in the manner they desire, and how a medical office can decide what an acceptable process for communications with an individual is. The session will explain how to discuss communications options with individuals so that you can best meet their needs and desires, while preserving their rights under the rules.”

If you or your organization is interested in attending go to [www.mentorhealth.com](http://www.mentorhealth.com) to register.

### **Posting Open Positions on the Massachusetts League of Community Health Centers website:**

Angie Whitney ([awhitney@massleague.org](mailto:awhitney@massleague.org)) has taken over responsibility for posting the health centers open positions. If you have an open position that you want to post, please send it to [jobposting@massleague.org](mailto:jobposting@massleague.org). Please include a job posting document and PDF description of the position.

### **Lean Training and Customer Service Training:**

For several years the League has been offering both Toyota Lean training and customer service training to our member community health centers. If your organization is interested in either of these offerings, please contact Janice Brathwaite at [jbrathwaite@massleague.org](mailto:jbrathwaite@massleague.org) for more information.