



## Primary Care/Behavioral Health Special Projects Program: Year One Award Recipients

### **Enhanced Training for Psychiatric Nurse Practitioners Advocates, Inc.**

The proposed program will support dedicated mentorship for a one-year period by the on-site Medical Director for two recently hired prescribing NPs the ability to meet more frequently with the on-site Medical Director. Dedicated mentorship will provide an opportunity for enhanced case consultation with specific emphasis on consultation and training for populations often seen as "challenging to serve." The time and training will also enable the new NPs to learn effective methods for collaboration with other treatment providers, including PCPs from CHCs and other community primary care providers. The funding would pay for the time of the NPs and Medical Director during mentoring sessions.

### **SUD Clinical Training Initiative Bay Cove Human Services**

The proposed project will implement a substance use disorder (SUD) clinical training initiative that will support workforce development and enhance team collaboration across care delivery models within the Addiction Services Division, Mental Health Services Division, and Community Partner Care Coordination Team. The program will promote best practices, information sharing and linkages between direct care providers working at the center and will expand capacity by offering several trainings including recovery coach certification. The funding will be used to support the lead LICSW in the development of training materials and to provide multiple trainings to staff.

### **Improving Access to Behavioral Health Consultations in the Outreach Setting for High Risk Homeless Populations**

#### **Boston Health Care for the Homeless**

The project goal is to improve access to behavioral health services and transition of care for homeless patients post inpatient psychiatric hospitalization or incarceration by having a LICSW liaison bridge support in an outreach setting immediately after release until the patient is reconnected to their behavioral health team. The funding will be used to leverage a newly added LICSW funded by the BH CP and support the lead provider's efforts to develop the infrastructure to expand capacity for care transitions from inpatient psych to jails and to establish an additional BH point of access for vulnerable populations in community settings.

### **SFBT Grant**

#### **Bowdoin Street Health Center, Dorchester**

Bowdoin Street CHC seeks to increase their capacity to offer more BH services by training their entire BH staff in Solutions Focused Brief therapy. Funding will be used for the lead LICSW to be trained in the topic and then to provide training and monthly consultations to staff to reinforce learning and clinical practice.



**Centering Pregnancy at BNHC  
Brockton Neighborhood Health Center**

The proposed project will support BNHC's lead midwife in planning and implementing 'Centering Pregnancy,' a patient-centered, evidence-based model of group prenatal care. The funding will support the lead Certified Nurse Midwife and the advanced practice nurse in planning and implementing the program.

**Integrated Complex Care Management Training Development  
Brookline Community Mental Health Center**

The proposed program will help develop and produce training materials and consultation services targeted at ACOs and healthcare providers looking to develop more effective strategies and interventions to engage high-cost, high-need patients. The funding will be used to enable the lead provider to lead the BCMHC staff in the design and development of the training curriculum.

**Achieving the Triple Aim through Integrated Shared Care Planning  
Center for Human Development**

This project is being led by the Center for Human Development (CHD) with Community Health Center of Franklin County (CHCFC) who have recently co-located to a building in Greenfield. The project seeks to integrate primary care and behavioral health and create shared care plans, work flow, and training processes which will be tested on a pilot group of clients. The funding will support the lead provider from CHD in leading the multi-disciplinary team in the implementation of the program.

**Centering Parenting Group Visits with Breast Feeding Support for New Moms  
Charles River Community Health**

The goal of this program is to improve maternal and pediatric health outcomes through well child group visits using the Centering Parent Visit model. The proposed project will focus on implementing this model and the support of new mothers and infants, with breastfeeding and education of topics such as childhood immunization, post-partum depression, and childhood dental health. The funds will be used to support the Lead Family physician in developing the program and becoming a Certified Clinical Lactationist.

**Technology Assisted Integration and Outcomes  
Community Health Center of Cape Cod**

The proposed project will build on the already established use of tele-psychiatry and introduce tele-primary care, chronic disease visits/groups, and shared medical visits, as well as encouraging the use of remote patient monitoring technologies, video conferencing, and patient portals via the health centers multidisciplinary teams. The funding will be used to allow the lead provider time to establish a provider program oversight committee, extend complex care management planning time for telehealth primary care and to develop and implement shared visit technology protocols.



**Leveraging a Psych APRN to expand BH Services for a Family Practice Community Health Center of Franklin County**

The goal of this program is to expand the reach of behavioral health services by having the on site child and family psychiatry advanced practice nurse (APRN) work with a lead Family Nurse Practitioner (FNP) and lead pediatric Nurse Practitioner (PNP) at the CHC to design screening tools to identify patient members who might require additional BH services. The APRN will also train primary care clinicians in specific chronic mental health and behavioral health conditions in order to expand services to support families and children. The funding will be used to allow the FNP & PNP to work with the APRN to develop the tools and protocols to roll it out to other providers.

**Development of a Medication Review Tool to Detect Unsafe Polypharmacy in Patients Recovering from a Substance Use Disorder**

**Dimock Community Health Center**

The proposed project aims to develop a clerical Medication Review Tool (MRT) that can be utilized by non-medical staff to review a medication regimen and engage medical providers when appropriate and earlier in the process to treat patients with Substance Use Disorder. The funding will be used to allow the lead provider, nurse and pharmacist to develop the tool and roll it out to staff.

**Centralizing Home Health Processes**

**Edward M Kennedy Community Health Center**

The proposed project will establish a centralized process and consistent protocols across all CHC sites for assigning home health services to patients. The funding would be used to allow the lead NP to conduct a study, identify a network of agencies and then develop a centralized system for processing home healthcare services in the same manner across all sites. Lessons learned from the project will be disseminated across all CHCs in the ACO.

**Diabetes Quality Initiative**

**Family Health Center of Worcester**

The initiative is focused on developing a team based approach and enhancing education and training to CHC staff in order to better manage patients with SMI and diabetes. The proposed project will allow four BH clinicians and two RNs to participate in UMASS' Center for Integrated Primary Care certificate training program to build the foundations of primary care behavioral health integration and create a quality improvement project aimed at adult patients with co-occurring behavioral health and diabetes. The funding would pay for the training program as well as allow the six staff the time to be trained.

**New Pathways to Behavioral Health Care**

**Fenway Community Health Center**

The proposed project will establish a pathway for clients of AIDS Action's Drug User Health Program to receive behavioral healthcare at Fenway Health. The funds will be used to allow the lead provider, LICSW to establish systems, processes and conduct outreach to potential clients.



### **Primary Care Based Inpatient Suboxone Initiation**

#### **Greater Lawrence Family Health Center**

The proposed OBAT project will build on an already existing open access program that provides the ability to schedule patients in the hospital prior to discharge. The program will provide increased consultation service for inpatient assessment and initiation of treatment as well as create greater linkages to the CHCs outpatient Office Based Addition Treatment/Suboxone program. The program will build on the already existing HIV residency consultation services model and be expanded to include OBAT. Funding will be used for the lead MD to develop the program, train a multidisciplinary staff and collect data to support the expansion of the program.

### **Shared Medical Visits for Substance Abuse Prevention and Treatment**

#### **Harbor Community Health Center**

Harbor Health seeks to increase capacity by designing and implementing Shared Medical Visits at their three locations to address alternative pain management, substance abuse recovery, and/or general stress reduction and self-management. The program will be led by an NP in consultation with a lead provider at each of the three sites. Funding will be used to cover the provider's time to design and implement the three programs.

### **Improving Medication Compliance using Clinical Pharmacy Services**

#### **Harvard Street Neighborhood Health Center**

The proposed project will allow Harvard Street CHC to set up a medication adherence program for Diabetic patients to better manage their conditions through medication therapy. The funding will be used for lead MD and Pharmacist to develop the tools and roll out the program to staff.

### **HCHC Medical Provider Training Project**

#### **Hilltown Community Health Center**

The proposed project will provide staff training in several basic medical procedures to ensure availability of services in all four CHC clinics and reduce the cost and time of patients needing to go elsewhere. The project will also provide opportunities for continuing education to increase provider satisfaction and retention. The funding will support the lead provider in the identification of the topics and the training of eleven medical staff across four different practice locations for the training sessions.

### **Addressing Social Determinants of Health at Lynn Community Health Center**

#### **Lynn Community Health Center**

The proposed project aims to assess and address patient's barriers to healthcare, implementing universal, systematic screening for social needs across LCHC, building capacity to address social needs by training staff, collaborating with fellow C3 health centers, partnering with community social service agencies, and ensuring that screening responses and interventions are documented in a manner that enables evaluation and continuous quality improvement. The funding will be used to support the lead provider in establishing a multi-disciplinary team of an MD, BH specialist and CHW to develop and implement the practice transformation.



**Using Technology for Integrated Behavioral Health  
Manet Community Health Center**

The goal of this program is to increase medical and BH integration and BH access by establishing a process to allow for "warm hand offs" of BH patients from primary care to BH at the five Manet locations. The proposed telehealth project establishes a process and protocols for using Zoom technology to provide video conferencing capabilities for the BH clinician to support patients and primary care providers at all five CHC sites. The funding will be used to support the lead BH clinician in establishing protocols and implementing the process at all five sites.

**Integrated Care Coordination  
Priority Professional LLC**

Priority Professional Care (PPC) is a CMHC with locations in Mattapan and Lawrence. PPC seeks to strengthen communication and care coordination with primary care providers to improve health outcomes. The proposed project will establish formal collaborations with primary care centers, train clinical staff on primary care/behavioral health integration, and conduct QA/QI activities on selected quality measures related to integrated care. The funding will be used to cover the lead LICSW to implement the program and also cover training for staff.

**Family Medicine-Psychiatry Combined Residency Program  
South End Community Health Center**

South End CHC with Boston Medical Center will launch its Family Medicine-Psychiatry five-year residency program in June 2018. This project proposal supports the development, implementation and long-term goals of this program. The funding will be used to support the lead provider and multi-disciplinary team in the curriculum development.

**Residency Program - Integration, Education, & Sustainability  
Stanley Street Treatment and Resources (SSTAR)**

SSTAR would like to establish a Family Residency Program at their CHC. The proposed project will support the first year of planning and implementation of the residency program at their soon to be built satellite location. The funding will be used to support the lead MDs time to design and develop adequate space, design a curriculum and meet with local medical institutions to advance the application process.