



Monday, May 13 Movement Monday

Session	Presenter	Time
Registration		1:00pm - 2:00pm
The Health Center Movement	Michael Curry, Esq., Mass League President & CEO & James W. Hunt, Jr., President Emeritus	2:00pm - 3:30pm
Wellness Break		3:30pm - 4:00pm
Navigating the Community Health Center Model	James W. Hunt, Jr., Mass League President Emeritus	4:00pm - 5:00pm
Dinner		5:00pm - 6:00pm
Elevating Our Voices with Advocacy	Mass League	6:00pm - 6:45pm
Wellness Break		6:45pm - 7:00pm
5 Competencies of Healthy Teams & Authentic Communication	Mass League	7:00pm - 8:30pm

Health Centers Board of Directors Evening

Spend the evening with other health center board members and leaders and join us in an engaging discussion to hear the latest compliance trends, regulatory updates, and emerging challenges facing CHCs, equipping board members with the knowledge to navigate potential pitfalls effectively. Target audience is health center board members and leaders. *(Board track)*

Agenda

Dinner & Networking 4:30pm-5:15pm

Program 5:30pm-7:45pm

Speakers: Carrie B. Riley, Esq., Partner, Feldesman Leifer LLP
Michael Curry, Esq., Mass League President & CEO

Moderator(s): Keplin Allwaters, Mass League Chief Legal & Compliance Officer
Mary Ellen McIntyre, Mass League, Senior Vice President, Compliance



Community Health Institute (CHI) 2024

Day 1 - Tuesday, May 14

8:00am - 5:00pm	Registration
10:30am - 5:00pm	Exhibit Hall

Session (education track)	Time (Virtual*)
Welcome & Opening Remarks - General Session Dr. Kyu Rhee, NACHC President & CEO	9:00am - 10:30am (Virtual)
Break	10:30am - 11:00am
Navigating Financial Stability: A Framework for Managing Financial Crisis in Health Centers Manny Lopes (Ops/ Finance)	11:00am - 12:30pm (Virtual)
Framework for Success: Applying Change Management to Boost Improvement Initiatives Kate Swanson (Leadership)	11:30am - 12:30pm (Virtual)
Incorporating Legal Problem Solving into Care at a Community Health Center Amy Cooperman (Workforce/ Innovation)	11:30am - 12:30pm
ER can Wait Nikhil Gohokar (Workforce/ Innovation)	11:30am - 12:30pm
HCHC's Integrated Approach to Equity in Western Massachusetts (CEU) Debbie Di Destegano (Wellness)	11:30am - 12:30pm
Enhancing FQHC Data Quality: Two Cases Addressing Data Missingness Dr. Cristina Huebner Torres (Workforce/ Innovation)	11:30am - 12:30pm
How AI is changing the game for Health Center Efficiency Girish Kumar Navani (IT)	11:30am - 12:30pm
Lunch	12:30pm - 1:30pm
Best Practices for Staying Compliant with Federal Employment Laws Feng Kenneth An, JD, EEOC Regional Director (Ops/ Finance)	1:30pm - 3:00pm (Virtual)
Put it into Practice: Sustainable Contraceptive Care for Massachusetts Patients (CME) KC D'Onfro (Clinical)	1:30pm - 2:30pm (Virtual)
Enhancing Behavioral Health Workforce: A Multifaceted Approach Through an Equity Lens Madison Schmidt (Workforce/ Innovation)	1:30pm - 2:30pm (Virtual)
Fundraising: Considerations for Whether & How to Involve Your Board Alex Neifer (Board)	1:30pm - 2:30pm (Virtual)
Leveraging MassHealth ACO Contract to Develop Comprehensive Health Equity Program Joe Mando (Ops/ Finance)	1:30pm - 2:30pm
Not Why, Rather Why Not?: Bringing Solar to Health Centers Becky Regan (Ops/ Finance)	1:30pm - 2:30pm
Giving and Receiving Feedback #1 Skill Path (Leadership)	1:30pm - 2:30pm
Wellness Break	3:00pm - 3:30pm
Assembly & Board Meeting (Board)	3:30pm - 5:00pm (Virtual)
Engaging Youth to Design Inclusive Health Career Pathway Programs Dalwin Corcino (Workforce/ Innovation)	3:30pm - 4:30pm (Virtual)

* Sessions marked Virtual are in-person sessions that are also made available to CHI virtual registered attendees.



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Session (education track)	Time (Virtual*)
A Patient-Led Health Equity Case Study and Practice of the Peer-Led Mandela Yoga Intervention (Session includes Yoga) Jeffrey Thomas (Wellness)	3:30pm - 5:00pm (Virtual)
Ensuring the Wheels Keep Turning for Mobile Health Clinics Rebecca Stauffer (Ops/ Finance)	3:30pm - 4:30pm (Virtual)
How To Pivot To Fit Kits When Colonoscopies' Are Challenging (CME/CEU) Kristine Heap (Clinical)	3:30pm - 4:30pm
Impact of Non-Medical Services on Breast Cancer Patients' Quality of Life (CME/CEU) Danna Remen (Clinical)	3:30pm - 4:30pm
Giving and Receiving Feedback #2 Skill Path (Leadership)	3:30pm - 5:00pm
Reception	5:00pm - 6:00pm
CEO Dinner	6:30pm

Day 2 - Wednesday, May 15

8:00am - 5:00pm	Registration
8:00am - 9:00am	Breakfast
10:30am - 5:00pm	Exhibit Hall

Session (education track)	Time (Virtual*)
Keynote Pam Garramone	9:00am - 10:30am (Virtual)
Medicaid Updates for Inmate Exclusion Policy Sherriff Peter Koutoujian (Clinical)	11:00am - 12:00pm (Virtual)
A FQHC Workforce Equity Learning Model in Action! Dr. Yedalis Ruiz (Workforce/ Innovation)	11:00am - 12:30pm (Virtual)
The Keys to School-Based Health Success: Funding Streams to Sustainable Practices (CEU) Danielle Fleury (Ops/ Finance)	11:00am - 12:00pm (Virtual)
Early Psychosis: Symptoms, Identification, and Treatment (CME) Emily Gagen, PhD (Clinical)	11:00am - 12:30pm (Virtual)
Mastering Market Analysis & Compensation Adjustments Rachael Cooper (Workforce)	11:00am - 12:00pm
Getting Results without Authority # 1 Skill Path (Leadership)	11:00am - 12:00pm
Enhancing Healthcare Security: Cybersecurity Measures to Protect Data Marc Zarrella (IT)	11:00am - 12:00pm
Lunch Featured Speaker: Michael Levine, Assistant Secretary for MassHealth	12:30pm - 1:30pm
General Session-Federal Policy and Compliance Updates: Insights for Community Health Centers Mary Ellen McIntyre	1:30pm - 3:00pm (Virtual)

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Community Health Institute (CHI) 2024

Day 2 - Wednesday, May 15

Session (education track)	Time (Virtual*)
Wellness Break	3:00pm - 3:30pm
Leading Through Change Cheryl Jacobs (Leadership)	3:30pm - 5:00pm (Virtual)
Supporting the FQHC Mission by Ensuring Center-Wide Compliance Dr. Elena Freydin (Ops/ Finance)	3:30pm - 4:30pm (Virtual)
Improving Access to Pre-Exposure Prophylaxis for HIV in Primary Care (CME/CEU) Lara Jackson (Clinical)	3:30pm - 4:30pm (Virtual)
A Sober Living Program: Collaboration Between Boston Healthcare for the Homeless and Boston Accountable Care Organization Jason Worcester (Ops/ Finance)	3:30pm - 4:30pm (Virtual)
Leadership Under Pressure Tina Wright (Ops/ Finance)	3:30pm - 4:30pm
Career Ladders for Patient Service Representatives Samantha O'Neill (Workforce)	3:30pm - 4:30pm
BHN In Basket Management Dr. Charlie Williams (IT)	3:30pm - 5:00pm
Getting Results without Authority # 2 Skill Path (Leadership)	3:30pm - 5:00pm
Topgolf Event	7:00pm - 10:00pm

Day 3 - Thursday, May 16

8:00am - 5:00pm	Registration
8:00am - 9:00am	Breakfast
10:30am - 5:00pm	Exhibit Hall
Session (education track)	Time (Virtual*)
Play The Cards That Are Dealt You James W. Hunt, Jr., Principal, HUNT FOR SOLUTIONS LLC & Tom Martorelli, Manager, Marto Writing, LLC (Leadership)	9:00am - 10:00am (Virtual)
Nurse-Led Remote Physiological Monitoring (RPM) Program (CME/CEU) Lori Stevens (Workforce)	9:00am - 10:00am (Virtual)
Smart Work, Brighter Results: Efficiency Mastery Nisa Haider (Clinical)	9:00am - 10:00am (Virtual)
ER Can Wait (CME/CEU) Nikhil Gohokar (Clinical)	9:00am - 10:00am (Virtual)
Integrating Security into the Clinical Workforce Scott King (Leadership)	9:00am - 10:00am
Can You Hear Me? How to Communicate Your CHC Impact Ellen G. Lahr (Workforce/ Innovation)	9:00am - 10:00am
Wellness Break	10:00am - 10:30am
Recruitment and Retention of the Advanced Practice Provider Workforce Bittie Behl-Chadha (Clinical)	10:30am - 11:30am (Virtual)

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Community Health Institute (CHI) 2024

Day 3 - Thursday, May 16

Session (education track)	Time (Virtual*)
Risk Management in Revenue Cycle Dolores Di Re (Ops/ Finance)	10:30am - 11:30am (Virtual)
We're Pharmacists, of Course We're Rxcellent Jerril Varghese (Clinical)	10:30am - 11:30am (Virtual)
Advancing Towards Equity in Diabetes Care (CME) Elena Mendez-Escobar (Leadership)	10:30am - 11:30am (Virtual)
Health Equity Compact Lindsey Tucker (Clinical)	10:30am - 11:30am
Addressing Burnout and Improving Joy at Work- A Multi-Faceted Approach to Wellness Arysiha Seth (Wellness)	10:30am - 11:30am
Wellness Break	11:30am to 12:00pm
Building an Organizational Roadmap for Diversity, Equity, Belonging, and Accessibility (CME/CEU) Sonia Erlich (IT)	12:00pm - 1:30pm (Virtual)
Digital Health at Duffy: Developing a Digital Health Strategic Plan Kati Moran (Workforce/ Innovations)	12:00pm - 1:00pm (Virtual)
Using CommCare Mobile Technology to Improve Public Health Nursing Kathleen Samways (Ops/ Finance)	12:00pm - 1:00pm (Virtual)
Taking Control of Your Healthcare Spend Through Group Captives Michael Jenkins (Workforce)	12:00pm - 1:00pm (Virtual)
Review of Health Center Workforce Data CHIA & JSI Institute (Ops/ Finance)	12:00pm - 1:00pm
CEO & Coaching For Impact Programs (closed session) MCG Partners	12:00pm - 1:30pm
Managing Multiple Projects, Objectives & Deadlines #1 Skill Path (Leadership)	12:00pm - 1:00pm
Lunch	1:00pm - 2:00pm
Transforming Health Center Culture: Shared Experiences in Fostering Alignment between Health Center Departments to Strengthen Health Center Operations Rebecca Stauffer (Ops/ Finance)	2:00pm - 3:30pm (Virtual)
Perspectives on advanced drug checking at Brockton Neighborhood Health Center (CME/CEU) Allyson Pinkhover (Clinical)	2:00pm - 3:30pm (Virtual)
Expanding Access to Psychiatric Care: Implementation of Psychiatric e-Consultation for Primary Care (CME/CEU) Arshiya Seth (Workforce)	2:00pm - 3:00pm (Virtual)
How Innovations are Transforming Primary Care, and the Implications for Community Health Centers Rick Gregg (Workforce/ Innovations)	2:00pm - 3:30pm
CEO & Coaching For Impact Programs (closed session) MCG Partners	2:00pm - 3:30pm
Managing Multiple Projects, Objectives & Deadlines #2 Skill Path (Leadership)	2:00pm - 3:30pm
Closing	3:30pm - 4:00pm

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MANDELA YOGA PROJECT

Additional wellness and yoga sessions featuring Mandela Yoga will be available each day:

- **Tuesday, 1:00pm-1:30pm**
- **Wednesday, 7:45am-8:30am**
- **Thursday, 7:45am-8:30am**

Please join us in thanking our sponsors for the 2024 Community Health Institute annual conference:

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The Mass League would like to thank the the Education Committee and the CHI planning team for their hard work and dedication to making this event an annual success.

We hope to see you again next year!

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Questions about the CHI and other Mass League events may be sent to
CHIConference@massleague.org.