



Community Health Institute (CHI)

Elevate, Innovate, Inspire: Community Health Redefined

May 13-16, 2024, at the Marriott Boston Hotel in Quincy, MA



Community Health Institute (CHI) 2024

Movement Monday

Monday, May 13

Topics	Breakout Location	Time Duration
Registration - 1:00pm to 2:00pm		
The Health Center Movement	Michael Curry, Esq., Mass League President & CEO & Jim Hunt	2:00pm - 3:30pm
Wellness Break - 3:30pm to 4:00pm		
Navigating the Community Health Center Model	Jim Hunt	4:00pm - 5:00pm
Dinner - 5:00pm to 6:00pm		
Elevating Our Voices with Advocacy	Mass League	6:00pm - 6:45pm
Wellness Break - 6:45pm to 7:00pm		
5 Competencies of Healthy Teams & Authentic Communication	Mass League	7:00pm - 8:30pm

Health Centers Board of Directors Evening

Spend the evening with other health center board members and leaders and join us in an engaging discussion to hear the latest compliance trends, regulatory updates, and emerging challenges facing CHCs, equipping board members with the knowledge to navigate potential pitfalls effectively. Target audience is health center board members and leaders.

Agenda

Dinner & Networking 4:30pm-5:15pm

Program 5:30pm-7:45pm

Speakers: Carrie B. Riley, Esq., Partner, Feldesman Leifer LLP
Michael Curry, Esq., Mass League President & CEO

Moderator(s): Keplin Allwaters, Mass League Chief Legal & Compliance Officer
Mary Ellen McIntyre, Mass League, Senior Vice President, Compliance



Community Health Institute (CHI) 2024

Day 1 - Tuesday, May 14

8:00am - 5:00pm	Registration
9:00am - 10:30am	Welcome & Opening Remarks - General Session
10:30am - 5:00pm	Exhibit Hall

Topics	Time Duration
Surviving and Preventing Financial Crisis Manny Lopes	11:00am - 12:30pm
Framework for Success: Applying Change Management to Boost Improvement Initiatives	11:30am - 12:30pm
ER Can Wait (CME)	11:30am - 12:30pm
Incorporating Legal Problem Solving into Care at a Community Health Center	11:30am - 12:30pm
HCHC's Intergrated Approach to Equity in Western Massachusetts (CEU)	11:30am - 12:30pm
How AI is changing the game for Health Center Efficiency	11:30am - 12:30pm
Lunch - 12:30pm to 1:30pm	
Best Practices for Staying Compliant with Federal Employment Laws Feng K. An, EEOC Regional Director	1:30pm - 3:00pm
Put it into Practice: Sustainable Contraceptive Care for Massachusetts Patients (CME)	1:30pm - 2:30pm
Enhancing Behavioral Health Workforce: A Multifaceted Approach Through an Equity Lens	1:30pm - 2:30pm
Fundraising: Considerations for Whether & How to Involve Your Board	1:30pm - 2:30pm
Leveraging MassHealth ACO Contract to Develop Comprehensive Health Equity Program	1:30pm - 2:30pm
Not Why, Rather Why Not?: Bringing Solar to Health Centers	1:30pm - 2:30pm
Giving and Receiving Feedback #1	1:30pm - 2:30pm
Wellness Break - 3:00pm to 3:30pm	
Assembly & Board Meeting	3:30pm - 5:00pm
Engaging Youth to Design Inclusive Health Career Pathway Programs	3:30pm - 4:30pm
A Patient-Led Health Equity Case Study and Practice of the Peer-Led Mandela Yoga Intervention (Session includes Yoga)	3:30pm - 5:00pm
Ensuring the Wheels Keep Turning for Mobile Health Clinics	3:30pm - 4:30pm
How To Pivot To Fit Kits When Colonoscopies' Are Challenging (CME/CEU)	3:30pm - 4:30pm
Impact of Non-Medical Services on Breast Cancer Patients' Quality of Life (CME)	3:30pm - 4:30pm
Giving and Receiving Feedback #2	3:30pm - 5:00pm
Reception - 5:00pm to 6:00pm	
CEO Dinner 6:30pm	



Community Health Institute (CHI) 2024

Day 2 - Wednesday, May 15

8:00am - 5:00pm	Registration
8:00am - 9:00am	Breakfast
9:00am - 10:30am	Keynote NACHC President Kyu Rhee, MD, MPP
10:30am - 5:00pm	Exhibit Hall

Topics	Time Duration
Medicaid Updates for Inmate Exclusion Policy Sherriff Peter Koutoujian	11:00am - 12:00pm
A FQHC Workforce Equity Learning Model in Action!	11:00am - 12:30pm
The Keys to School-Based Health Success: Funding Streams to Sustainable Practices (CEU)	11:00am - 12:00pm
Early Psychosis: Symptoms, Identification, and Treatment (CME)	11:00am - 12:30pm
Mastering Market Analysis & Compensation Adjustments	11:00am - 12:00pm
Getting Results without Authority # 1	11:00am - 12:00pm
Enhancing Healthcare Security: Cybersecurity Measures to Protect Data	11:00am - 12:00pm
Lunch - 12:30pm to 1:30pm	
General Session-Federal Policy and Compliance Updates: Insights for Community Health Centers Mary Ellen McIntyre	1:30pm - 3:00pm
Wellness Break - 3:00pm to 3:30pm	
Leading Through Change	3:30pm - 5:00pm
Supporting the FQHC Mission by Ensuring Center-Wide Compliance	3:30pm - 4:30pm
Improving Access to Pre-Exposure Prophylaxis for HIV in Primary Care (CME)	3:30pm - 4:30pm
Leadership Under Pressure	3:30pm - 4:30pm
Career Ladders for Patient Service Representatives	3:30pm - 4:30pm
BHN In Basket Management	3:30pm - 5:00pm
Getting Results without Authority # 2	3:30pm - 5:00pm
Top Golf - 7:00pm to 10:00pm	



Community Health Institute (CHI) 2024

Day 3 - Thursday, May 16

8:00am - 5:00pm	Registration
8:00am - 9:00am	Breakfast
10:30am - 5:00pm	Exhibit Hall

Topics	Time Duration
Play The Cards That Are Dealt You Jim Hunt & Tom Martorelli	9:00am - 10:00am
Nurse-Led Remote Physiological Monitoring (RPM) Program (CME)	9:00am - 10:00am
Smart Work, Brighter Results: Efficiency Mastery	9:00am - 10:00am
Integrating Security into the Clinical Workforce	9:00am - 10:00am
Can You Hear Me? How to Communicate Your CHC Impact	9:00am - 10:00am
Wellness Break - 10:00am to 10:30am	
Recruitment and Retention of the Advanced Practice Provider Workforce	10:30am - 11:30am
We're Pharmacists, of course we're Rxcellent	10:30am - 11:30am
A Sober Living Program: Collaboration Between Boston Healthcare for the Homeless and Boston Accountable Care Organization (CME/CEU)	10:30am - 11:30am
Risk Management in Revenue Cycle	10:30am - 11:30am
Health Equity Compact	10:30am - 11:30am
Advancing towards Equity in Diabetes Care (CME)	10:30am - 11:30am
Addressing Burnout and Improving Joy at Work- A Multi-Faceted Approach to Wellness	10:30am - 11:30am
Wellness Break - 11:30am to 12:00pm	
Building an Organizational Roadmap for Diversity, Equity, Belonging, and Accessibility (CME/CEU)	12:00pm - 1:30pm
Digital Health at Duffy: Developing a Digital Health Strategic Plan	12:00pm - 1:00pm
Using CommCare Mobile Technology to Improve Public Health Nursing	12:00pm - 1:00pm
Taking Control of Your Healthcare Spend Through Group Captives	12:00pm - 1:00pm
CHIA Workforce Study Data Review CHIA & JSI Institute	12:00pm - 1:00pm
CEO & Coaching For Impact Programs	12:00pm - 1:30pm
Managing Multiple Projects, Objectives & Deadlines #1	12:00pm - 1:00pm
Lunch - 1:00pm to 2:00pm	
Transforming Health Center Culture: Shared Experiences in Fostering Alignment between Health Center Departments to Strengthen Health Center Operations	2:00pm - 3:30pm
Perspectives on advanced drug checking at Brockton Neighborhood Health Center (CME/CEU)	2:00pm - 3:30pm
Expanding Access to Psychiatric Care: Implementation of Psychiatric e-Consultation for Primary Care (CME/CEU)	2:00pm - 3:30pm
"How Innovations are Transforming Primary Care, and the Implications for Community Health Centers"	2:00pm - 3:30pm
Enhancing FQHC Data Quality: Two Cases Addressing Data Missingness	2:00pm - 3:30pm
CEO & Coaching For Impact Programs (closed session)	2:00pm - 3:30pm
Managing Multiple Projects, Objectives & Deadlines #2	2:00pm - 3:30pm
Closing - 3:30pm to 4:00pm	